



Ciba[®] IRGASURE[™] service

Making it easier to protect your business against *Legionella*



The IRGASURE™ service from Ciba

Our commitment to find the right solution for your business

The **Ciba® IRGASURE™** service commitment is a complete *Legionella* solution that gives you the security and confidence to concentrate on your core business.

Preventing *Legionella* growth is now an established part of industry's legal obligation to manage all risks associated with their operations. Today more than ever, the risk of *Legionella* in your water systems is a danger to the health of your community and your business.

Because the management of *Legionella* risk must follow the same environmental and quality standard approach as other risk management programmes, more and more industries are turning to *Legionella* professionals to keep their systems *Legionella*-free.

As both an industrial manufacturer and a provider of water treatment services, Ciba recognises the responsibility you have; to your workforce, your community and even to your public image, to manage the risk of *Legionella* in your water systems.

Ciba knows the importance of treating the *Legionella* problem at source and has developed the **IRGASURE™** service to make it easier for you manage all of your *Legionella* prevention needs.

IRGASURE™ places our service experts at your disposal to manage your *Legionella* risk assessment, installation cleaning, monitoring and follow-up and training needs to a government recognised standard.

The benefits of working with Ciba:

- Navigating legislation to identify the most cost-effective solution for your business.
 - Providing you and your workforce with exactly what they need to know.
 - Saving you money through effective cleaning and continuous improvement.
 - Acting promptly to prevent *Legionella* proliferation and avoid costly intervention.
- Let our **IRGASURE™** service experts assess your business' risk, and they will offer you a commitment to make it easier to protect your business from *Legionella*. With **IRGASURE™** you will get:
- A *Legionella* prevention program based on the Ciba risk assessment approach.
 - Service Engineers that coordinate the delivery of services to you.
 - Practical teaching modules to train your workforce and educate your specialists.
 - Technical specialists who work with your industry's regulators to agree best practice.

Ciba® IRGASURE™ gives you confidence in your risk assessment:

- The **IRGASURE™** 5-point check-up: Simple advice to improve your risk assessment.
- A recognised protocol that follows the ISO 9000, ISO 14000 and HACCP approach.
- Tools that link our recommendations for risk reduction to simple practical steps.
- Our program will be reviewed with you on a regular basis and in line with regulations.

5 point risk assessment check

- 1 Appropriateness of your risk management structure.
- 2 Availability of training & safety information.
- 3 Risk profile of your installations and their location.
- 4 Performance of your current treatment program.
- 5 Status of improvement measures & follow-up plans.

With IRGASURE™ *Legionella* monitoring and follow-up is managed for you:

- Engineers that are trained to ensure accurate water sampling for analysis.
- Sampling and analysis programs that are designed for your facilities' risk profiles.
- An agreed treatment program that is reviewed with you on a regular basis.
- Our technical specialists will select the best analysis techniques for your business.

Ciba® IRGASURE™ Solutions A complete solution

Risk assessment

- Confidence in your *Legionella* prevention program.
- Easy to understand advice that is clear to follow.
- A partner that knows your processes and can react quickly.
- Continuous improvement that saves you money.



Monitoring and follow-up

- Monitoring and control that develops with your processes to give the highest quality results.
- A service program that will confidently meet your business' regulatory obligations.
- *Legionella* analysis that is appropriate to your business' level of risk.
- Early detection and speedy intervention to avoid disruption of your processes.



Service for your business

Training

- A clear understanding of how new and existing legislation affects you.
- A workforce that knows how preventing *Legionella* is within their control.
- Specialist training to avoid litigation and confidential advice when you need it most.
 - Friendly advice during and after training – a unique, value for money offer.



Cleaning

- Tailored cleaning solutions that will minimize the risk of contamination.
- Cleaning that is validated for your records.
- Effective cleaning that reduces your water treatment costs.



IRGASURE™ gives you the *Legionella* prevention training you need:

- On-site training or seminar programs recognised by government bodies.
- Three programs appropriately designed for the different functions in your business:
 - **Fundamental knowledge of *Legionella* risk for all employees.**
 - **Expert training in risk recognition and prevention.**
 - **Crisis management strategies and advocacy.**
- Practical and professional advice from trainers who are active in the field.
- Technical specialists who advise legislators and can bring your issues to the authorities.

With IRGASURE™ the best installation cleaning program is selected every time:

- Our engineers visit you to select the most suitable cleaning program for your installation.
- We schedule the cleaning and validate against our best practice protocols for you.
- Our technical specialists are continually developing new cleaning solutions for you.



Ciba® IRGASURE™ Service
Ciba's commitment to you

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